



## **CORONAVIRUS RELIEF FUNDS IMPORTANT NOTICE**

**Your action is required by Friday, June 18, 2021  
to receive electric bill payment assistance funding.**

The Commonwealth of Virginia allocated Northern Virginia Electric Cooperative (NOVEC) Coronavirus Relief Fund (CRF) money through the federal CARES Act.

NOVEC identified that your past-due electric account may be eligible for CRF bill payment assistance.

CRF provides payment assistance for each eligible account with past-due balances as of April 30, 2021. The State Corporation Commission approved a CRF distribution formula. The amount of CRF assistance you may receive, if any, will be determined by the number of valid CRF attestations NOVEC receives.

### **TO RECEIVE CRF BILL PAYMENT ASSISTANCE**

Complete the enclosed customer attestation form or visit [novec.com/crf](http://novec.com/crf) and complete a digital copy of the form to certify and attest that your NOVEC electric bill is past due because of circumstances related to the Coronavirus pandemic. Choose any of the methods below to complete your attestation.

- Return the enclosed attestation form by mail in the enclosed envelope.
- Visit [novec.com/crf](http://novec.com/crf) to complete your attestation form. Your electronic signature has the same legal effect as a handwritten signature pursuant to the Virginia Uniform Electronic Transaction Act. You can also download a copy of the attestation form from [novec.com](http://novec.com).
- Call (703) 335-0500 or 888-335-0500 to speak with a customer care representative.

**NOVEC must receive your attestation form by Friday, June 18, 2021.**

Customers should not depend on CRF to cover their entire past-due balances. Contact NOVEC to make payment arrangements for any delinquency that is not covered by CRF bill payment assistance funding.

If you have multiple residential accounts, or a nonresidential or business account with NOVEC, it is necessary to submit a separate attestation for each account. CRF funds will be used only to offset eligible electric account delinquencies, and will not be applied to any other NOVEC fees or charges.

NOTICE: Customers may be eligible for individual financial assistance through the federal CARES Act or other programs. Visit <http://usa.gov/help-with-bills> and <https://www.dss.virginia.gov/benefit/ea/> for resources on utility assistance programs. Call 211 or visit [211.org](http://211.org) for additional payment assistance resources. Visit [novec.com/crf](http://novec.com/crf) for additional information. Contact NOVEC at (703) 335-0500 or 888-335-0500 with questions.